

## 30 years warranty for Solar products

### Warranty scope

- This document describes the warranty terms ("**Warranty**") for Solar products supplied by MAFI AB ("**MAFI**") after 2023-08-15 and applies to end customers ("**End customers**") who have not purchased the products for the purpose of resale.
- The Warranty does only cover products specified and used for Solar panels installations ("**the Product or the Products**").
- MAFI guarantees the functionality of the Products for 30 years and it is initiated from the day the products were installed. End customers are to provide specification of the installation date.
- This Warranty does not influence any agreements made between the seller of our Products and End customers, unless MAFI is the seller.
- Claims under this Warranty may not be transferred to third parties.
- In the event of a warranty claim, the Product must be provided to MAFI at the End customers' expense. If the claim is approved, MAFI will compensate for delivery expenses in arrears.
- If the claim is approved, MAFI will provide the End customer with either a replacement Product or a Product equivalent to the original free of charge.

### Conditions for the Warranty to apply

- The End customer of the Products must be able to prove purchases from MAFI through an invoice or delivery note.
- The installation must have taken place on a roof or construction that is suitable for the loads specified in the snow and wind load calculation from ESICS, provided by the installation company.
- The Warranty applies to Products installed in the environmental class C1 to C4, according to SS-EN ISO 12944-2:1998.
- The Products must have been assembled in a professional manner and maintained according to the mounting description issued by MAFI at the time of the assembly.
- The Warranty is only in force if mounting has been performed with MAFI Products only and according to the wind and snow calculation from ESICS.
- The Warranty does not apply to Products that have been damaged during transport or subjected to abnormal wear and tear.
- Metal chips that may occur when cutting rails must have been removed from the system in connection with installation in accordance with the instruction provided by MAFI.
- The End customer must report the warranty claim via email within 7 days of the defect being discovered.
- The End customer must state the nature of the defect and present the requirements that he wants to assert.

### Limitations to the Warranty

- Visual defects such as scratches or superficial corrosion that has no functional purpose are not covered by the warranty.
- In the event of force majeure and extreme nature forces such as hurricanes, typhoons, floods, lightning, extreme temperatures, fire, war, nuclear incidents, extreme weather conditions or earthquakes, Products are not covered by the Warranty.
- Reinstalled Products are not covered by the Warranty. End customers are to provide proof of purchase.
- The Warranty only apply for End customers in countries within the European Union or to any third market where we have sold the Product from a MAFI entity.

### Governing law

- This Warranty and legal disputes related to this Warranty are governed by the substantive laws of Sweden.